

## **Appointment Information:**

Goal: Take Nene/Kamulete family to RCSD for all three children's school assessment

Date: 8/22/22

Number of individuals to be transported: 5

Client name(s): Kamulete Waiva, Mafaume Nene, Nazareth Kamulete, Sakina Kamulete, Junior Kamulete

DOB: NA

If appointment is for a child, Parents' name: Nazareth, Sakina, Junior

Parents' DOB: NA

Client's Address: 34 Wren Street, Rochester, NY, 14613

**Client's Phone:** 585-825-0601

Language(s): French, Swahili, some English Appointment pick-up time: 8:15 AM

**Appointment time:** 9AM

**Appointment Location:** Rochester City School District **Address: 131 West Broad Street, Rochester, NY, 14614** 

Provider: Rochester City School District Client needs to bring: Just themselves Type of appointment: School Assessments Estimated duration of appointment: 1 hour

Estimated total time volunteering: 8:15am-10:45am

**Note:** All information requested per RCSD was sent to them via email from James Reid. If any additional information is needed or any future updates, please have them email <a href="mailto:jreid@wr.org">jreid@wr.org</a> or call 585-204-7284.

WR Contact: Eric Lintala – (585) 622-4546

**Apartment Information:** The Nene family lives in the entire house. When you arrive, knock on the front door. Someone in their family will answer. There are various levels of English spoken within the family, so you should be able to communicate fairly easily with them. If needed, the father also speaks French and Kiswahili, which you can access using Google Translate on your phone. Our Case Manger has already told them about their appointments, but they might be moving pretty slowly, so you might have to encourage them to pick up their speed to get to the appointment.

## **Additional Details & Instructions:**

- 1) When you arrive at RCSD: No one (even caseworkers) are allowed inside the building, so when you pull up, call (585) 262-8284 or (585) 262-8225 to let the people inside know that you have arrived with the family. They should let you know when you can send them in. Ask them to call you back when the family's appointment is over. An interpreter will be provided for the family by the RCSD when the family is inside, if needed. The appointment itself should take about an hour. During the appointment, feel free to drive somewhere else or bring something to occupy you as you wait in your car.
- 2) Multiple members of the Nene family speak English fairly well, so you should be able to communicate pretty well.
- 3) Please wear your World Relief lanyard
- 4) Contact the Volunteer Coordinator if you encounter any issues.
- 5) Please track your volunteer hours using the Track It Forward tool online and list the name of the client you assisted in the Comments/Notes section.